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PUBLIC SERVICE ANNOUNCEMENT

December 12th, 2022

KIMBERLY, Idaho – Standlee Premium Products, LLC would like to address the presumptive botulism outbreak from products produced in Colorado. All Standlee Premium Western Forage® products are grown and manufactured in Idaho. Standlee is not connected to fields in Colorado, nor have we ever had products test positive for botulism.

The health and well-being of animals that consume our forage is at the forefront of our minds each day. We carefully grow, harvest, and manufacture our products to ensure consistent nutrition and high quality.

Forage is a natural agricultural product. While our growers and producers do all they can to ensure this high level of quality, it is important to understand the manufacturing of cubes.

Forage is grown in the field starting from seed. Once the forage reaches the proper stage of maturity, it is cut, sun-cured, and baled into conventional bales for storage. Because of the nature of the growing conditions, foreign materials may be present. Our manufacturing facility does all we can to identify and remove foreign materials found in our bales coming directly from the field. However, the inside of the bale is not always accessible for thorough inspection.

To create the cubes, baled forage is coarsely chopped, then pushed through a die with pressure and steam to form the cube shape. The cubes are then dried to the proper moisture content before bagging and shipping to retailers.

Despite the use of modern processing equipment, it is not always possible to remove all foreign materials. Standlee recommends sorting and removing any foreign materials before feeding. To maintain product quality and ensure safety, store products in a covered, cool, and well-ventilated environment out of the effects of the weather. Discard any soiled or wet forage immediately.

Claims made by email, social media, and over the phone are taken seriously. All claims are handled immediately when brought to the attention of our Customer Experience, Quality-Care, and Standlee Nutritionists Team.

As soon as you have any concerns regarding Standlee and Standlee products, it is important that you reach out to Standlee Customer Experience by emailing customerservice@standlee.com or by phone at 1-800-398-0819.